



JULY 1st TEMPORARY HOUSING REMOVAL FREQUENTLY ASKED QUESTIONS

OVERVIEW

On **July 1**, the City's Department of Safety and Permits will resume enforcement of the portions of the Comprehensive Zoning Ordinance regarding the installation and occupancy of trailers, travel trailers and recreational vehicles as temporary housing in Orleans Parish.

As a result, it will again be illegal for residents to live in trailers, travel trailers and recreational vehicles in Orleans Parish.

FEMA has begun posting notices of this deadline on trailers in New Orleans.

WHAT SHOULD I DO IF I LIVE IN A FEMA TRAILER?

Residents should contact FEMA at www.FEMA.gov or 1-888-294-2822 to have the trailer removed.

Each posting includes an affidavit that trailer residents must complete to certify they have contacted FEMA for trailer removal.

Signed affidavits must be placed in an envelope and deposited in the lock box in the Office of Public Advocacy on the first floor of City Hall. The forms also may be mailed to the Department of Safety and Permits, Zoning Administration Bureau, 1300 Perdido St, Room 7E05, New Orleans, LA 70112

WHAT IF I NEED MORE TIME?

Residents who need more time before their trailers are removed should fill out the Trailer Extension Request form included in the Packet that FEMA posted on the trailer. This form must be completed by **July 1**.

Additional documentation should be included, such as the projected date of completion if the resident's home is under construction, and the projected date for the removal of trailer. Residents also may contact 311 or (504) 658-4000 to learn about extensions. People calling from outside the 504 area code may reach 311 by dialing 1-877-286-6431.

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WHAT IF I NEED FINANCIAL ASSISTANCE?

FEMA will provide financial assistance to qualified residents. Find out if you are eligible by contacting FEMA at 1-888-294-2822

WHAT IF I DECIDE NOT TO COMPLY?

Failure to comply is a violation of the City's Comprehensive Zoning Ordinance. Residents in violation may be levied a daily fine.

OTHER QUESTIONS

For other questions, please contact the City's information line at 311 or (504) 658-2299. People calling from outside the 504 area code may reach 311 by dialing 1-877-286-6431.